
Title: Ways to Improve Communications and Meeting Format

Summary

The report shares the findings of two small working groups which met in the Mid Argyll, Kintyre and Islay and the Oban Lorn and the Isles areas in June 2016 to look at issues around meeting format, communication and information management in more detail following discussions relating to the findings of the Area Community Planning Group – Members Satisfaction Survey 2016, and provides information on suggested changes to meeting format and communication methods.

1. Purpose

1.1 The purpose of the report is to share the findings of two working groups set up by the Mid Argyll, Kintyre and Islay and the Oban Lorn and the Isles Area CPGs following the May 2016 round of CPG meetings and provides information on suggested changes to meeting format and communication methods.

2. Recommendations

2.1 Members are requested to consider the findings of the working groups and adopt the suggested changes to meeting format and communication methods outlined in sections 5.1 and 5.2 from the November 16 round of meetings onward.

3. Background

3.1 The Area Community Planning Group – Members Satisfaction Survey 2016 conducted during April 2016 identified 5 potential areas for improvement:

- Communication links with the wider community and other Area CPGs could be improved
- Consideration should be given to the format of reports and the volume of information provided to the meetings
- Consideration should be given to the current format of

- meetings and the follow up of actions identified at meetings
- The use of venues with reliable VC facilities should be encouraged
- Potential clashes with other scheduled meetings held by partnership organisations should be considered when setting the annual meeting cycle.

3.2 Following discussion on the findings of the survey during the May 16 round of CPG meetings, two small working groups met in the Mid Argyll, Kintyre and Islay and the Oban Lorn and the Isles areas to look at the issues around meeting format, communication and information management in more detail.

3.3 The survey results were also discussed during a meeting between the Community Planning Partnership Management Committee Chair and the Area CPG Chairs and Vice Chairs held on the 29th of June 2016.

4. Detail

4.1 The working groups met in June 2016. There was a general discussion which clarified the issues along with potential solutions and identified key points detailed below:

Key Points

- We want people to come along and take part in the meetings so they must be informative, not too long and allow time for discussion.
- Consider moving the balance of the meeting to focus more on discussion and problem solving with less emphasis on receiving reports.
- Use timed agendas, one page briefing templates with embedded links to more full reports to highlight key points for discussion and have a six slide only limit on presentations to keep the time taken by the meeting to two hours.
- Consider working with the Argyll and Bute Council Communications Section to promote the Area CPGs activities and raise awareness of the Single Outcome Agreement activities in the local area via Facebook, press releases and other methods of communication as appropriate.

4.2 The discussion at the Chairs/Vice Chairs meeting reflected the findings of the working groups.

5. Conclusions and Next Steps

5.1 Based on the findings of the survey and further discussion at the working groups and the Chairs/Vice Chairs meeting, it is suggested that the following changes be made to the current meeting format:

- Agendas will be structured to allow time to explore items in more depth and to be more action focussed. The discussions on the issue raised will conclude by answering the following questions:
 - a) Can the issue be solved locally by partners?
 - b) Should the issue be raised with the CPP Management Committee?
 - c) Is there a need for a working group to explore the issue more deeply after the meeting?
- Members will suggest potential agenda items for the next meeting under the Outcomes being discussed at the next CPP Management Committee Meeting. This may change to examining Locality Plan priorities once the plans are in place.
- These items, along with responses to the Call for Agenda Items will be considered at the pre - agenda meeting by the Chairs and Vice Chairs. It is anticipated that there will be no more than two items under each outcome and it is possible that only one item will be discussed at the meeting if it is a complex issue.
- Partner Notifications will replace the Partners Update as a standard agenda item.
- Reports, annual updates, minutes from other meetings, partner updates and information for noting will not be included on the meeting agenda. The items will be available for public view on the Area CPG meeting page on the Argyll and Bute Council as reference materials. Members will be notified of new additions to the reference section when the agenda is circulated.
- Presentations will be limited to 6 slides in total and Briefing Notes limited to a maximum of two sides of A4 will be used to support agenda items rather than reports.

5.2 It is suggested that the following changes be made to the current methods of communication:

- A summary of each meeting is prepared and circulated via the CPP Fortnightly Bulletin and the Argyll & Bute Council Weekly Round Up. Use of social media will also be explored.
- The distribution lists are reviewed and updated to only include Area CPG members, SOA Outcome Leads and organisations

that have requested to be kept informed of Area CPG activities.

6.0 SOA Outcomes

N/a – relates to the working arrangements of the Area CPG

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